

Members' Guidelines (Code of Conduct)

The Royal Bell is built on shared respect - for each other, for the space, and for the moments we create within it. These guidelines exist to protect that spirit, helping ensure every member enjoys a thoughtful, considered experience.

While we're not a place of strict rules, we are a community with standards. Serious or repeated disregard for these principles may result in a review of your membership.

If you have any questions or require further clarification on any of the guidelines, please do not hesitate to contact the membership team.

1. Respect & Courtesy

How we treat each other defines our club. Discrimination, harassment, or disrespect will not be tolerated at The Royal Bell.

2. Guest Policy

Your guests are an extension of you. Ensure your guests understand the tone of the club, and never leave them unattended. This is a shared space, we want them to feel like they belong here too.

4. Care for the space

Our space is a part of who we are. Our members must look after the spaces they use, from the coworking lounges to the main bar. Leave spaces as you'd hope to find them.

4. Phone and device usage

We value conversation over distraction. While staying connected is important, excessive phone use can detract from the experience for others. Members must ensure all device usage is considerate.

5. Content creation

Some moments aren't meant to be posted. Discreet photos are fine but filming staged shoots, or anything disruptive, pulls focus on what we're really about, being present.

6. Dress code

We don't do strict rules, but we do care. There's no set dress code, just bring intention to what you wear, and consider the tone of the space you're walking into.

7. Noise and volume

Read the room, then match it. Laughter, conversation, and celebration all have their place here at The Royal Bell, but so does consideration. Let the space guide your energy.

8. Behaviour and conduct

No hostility, no excuses. Aggressive, intimidating, or disruptive behaviour will not be accepted, and has no place here.

9. Confidentiality

What happens, stays here. The best conversations need trust. Don't repeat or share anything that was said in confidence, whether casual or professional.

10. Bookings and reservations

Time and space matter. If you've booked something - a table, a room, an event - honour it. If your plans change, let us know so somebody else can enjoy it.

11. Smoking, vaping, and substance use

Keep it clean and legal. Smoking and vaping is only permitted in the designated outdoor areas. The use of illegal substances is strictly forbidden.

13. Personal property

What's yours, stays with you. We cannot take responsibility for lost or stolen items, so keep valuables close, and don't leave things unattended.

14. Tipping

No need to reach for your wallet. A ___% service charge is added to food and drink bills to ensure our team is taken care of.

15. Facilities usage and damage

Respect what we've built together. Treat the club spaces with care and any damage - accidental or not - should be reported immediately. Members are responsible for any harm caused by themselves or their guests.