



THE ROYAL BELL

Terms and Conditions of Membership

1. Introduction

These Terms and Conditions (the “Agreement”) govern your membership with The Royal Bell (“the Club,” “we,” “our”). By becoming a member, you agree to be bound by these Terms and Conditions, the Member Guidelines, and our Privacy Policy. If you do not agree to these terms, please do not proceed with membership registration.

2. Membership Eligibility

Membership to The Royal Bell is open to individuals who meet the Club’s eligibility criteria, as set forth at the time of registration. The Club reserves the right to refuse membership to anyone without providing a reason.

3. Membership Types

We offer different types of memberships. Each membership tier includes specific benefits and access to the Club’s facilities, services, and events. Memberships are subject to availability and may be updated or modified by The Royal Bell at any time.

4. Membership Fees

Membership fees, as set out in the Membership Agreement, are payable in advance either monthly or annually, depending on the chosen plan, and are non-refundable except in the event of a Permanent Closure - defined as the Club ceasing operations for more than fourteen (14) consecutive days, excluding temporary closures due to emergencies such as power outages, gas leaks, or other events beyond the Club’s control - or in other exceptional circumstances at the sole discretion of Club management. Temporary closures under this threshold do not entitle members to any refund, credit, or extension of membership.

5. Member Guidelines & Conduct

Members are expected to adhere to The Royal Bell’s published Member Guidelines, which outline behavioural standards and expectations. These guidelines form part of these Terms and Conditions. Breach of the Member Guidelines may constitute a breach of these Terms and result in disciplinary action, including suspension or termination of membership, at the Club’s discretion. The Club reserves the right to revise the Member Guidelines at any time.

6. Use of Facilities

Members are granted access to the Club’s facilities, subject to availability and the conditions outlined in the membership type. All members are expected to use the facilities in accordance with the Club’s operational rules and guidelines, as well as any specific rules outlined for individual services.

7. Guest Policy

Members may bring guests to the Club, subject to the Guest Policy. The number of guests, access to certain areas, and any associated charges will be outlined at the time of guest registration. Members are responsible for ensuring that their guests adhere to the Club’s rules and policies at all times. Guests must not be left unattended and should be accompanied by the member throughout their visit.

8. Liability & Indemnity

The Royal Bell shall not be liable for any personal injury, loss, damage, or theft to a member, their guests, or their property, whether arising from negligence, breach of contract, or otherwise, except as required by law. Members agree to indemnify and hold harmless the Club from any liability, claims, damages, losses, or expenses arising out of their own or their guests' actions.

9. Privacy & Security

Personal information provided by members will be collected and processed in accordance with our Privacy Policy, which is available upon request and on our website. The Club is committed to protecting the privacy and security of its members and their personal information. All personal data will be kept secure and used solely for membership purposes, including billing, communication, and event invitations.

10. Data Protection

By becoming a member, you consent to the collection, storage, and use of your personal data in accordance with our Privacy Policy. The Club is committed to complying with relevant data protection legislation and will ensure that your information is used only for the purposes for which it was provided.

11. Payment & Billing

Members agree to pay all fees promptly in accordance with the billing cycle selected during registration. If a payment is not received by the due date, the Club reserves the right to suspend access to services until payment is made. Members are responsible for keeping their payment information up-to-date.

12. Termination of Membership

Membership is subject to a minimum initial term of three (3) full calendar months from the date of commencement. Members may not cancel their membership during this minimum period, except in exceptional circumstances at the sole discretion of Club management.

Following the completion of the initial three-month term, members on a monthly payment plan may terminate their membership by providing no less than three (3) full calendar months' written notice, addressed to the Club's membership team. The notice period shall commence on the first day of the month following receipt of the notice, with membership and associated fees continuing until the end of that notice period.

Members who elect to pay their membership fees annually in advance agree to a fixed twelve (12) month commitment. Such memberships are non-cancellable and non-refundable during the committed term and may only be terminated at the end of the twelve-month period, with notice to cancel provided at least one (1) calendar month prior to the renewal date.

The Royal Bell reserves the right to terminate or suspend membership at any time for any reason, including but not limited to non-payment, breach of Member Guidelines, or conduct deemed detrimental to the Club or its community. Termination will result in the immediate loss of access to Club facilities and services, and no refunds will be provided for any unused portion of the membership period unless otherwise stated.

13. Disciplinary Action

Failure to adhere to the terms and conditions, Member Guidelines, or any Club policies may result in disciplinary action. The Club reserves the right to suspend or terminate membership for conduct that is deemed inappropriate or disruptive to the Club's environment and community. Members may appeal any disciplinary decision to the Club's management.

14. No Aggression or Hostility

Members must refrain from any aggressive or hostile behaviour towards other members, guests, or staff. This includes, but is not limited to, verbal abuse, threats, or physical altercations. Such behaviour will not be tolerated and may result in immediate suspension or termination of membership.

15. Smoking and Substance Use

Smoking, including the use of e-cigarettes and vapes, is strictly prohibited indoors and permitted only in designated outdoor areas. The possession, use, or distribution of illegal drugs or controlled substances is strictly forbidden anywhere on Club premises and may result in immediate suspension or termination of membership and referral to the relevant authorities. Members must comply with all applicable laws and licensing conditions and are expected to behave responsibly at all times.

16. Children & Family

The Royal Bell is an adult-focused environment. Children are not permitted to access most areas of the Club, except in certain areas or events where families are specifically invited. Parents or guardians are responsible for ensuring that children under their care adhere to the Club's rules and are supervised at all times.

17. Facility Usage & Damage

Members are responsible for treating the Club's facilities and property with respect. Any damage caused by a member or their guests may result in a repair or replacement charge, at the discretion of the Club. The Club reserves the right to suspend membership if damage to property is deemed intentional or grossly negligent.

18. Amendments to Terms & Conditions

The Royal Bell reserves the right to amend these Terms and Conditions at any time. Any changes will be communicated to members, and continued use of the Club's facilities constitutes acceptance of the updated Terms. Members are encouraged to review the Terms regularly.

19. Governing Law

These Terms and Conditions are governed by the laws of the jurisdiction in which the Club is located. Any disputes will be subject to the exclusive jurisdiction of the courts in that jurisdiction.

20. Contact Information

Membership Enquiries: membership@theroyalbell.co.uk

Direct Phone Number: +44 7927530650