

The Sloane Club

Club Rules

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CLUB RULES IN FULL

In these rules, we refer to The Sloane Club as The Club and these rules are referred to as the Club Rules. Management of The Club will be referred to as Management and can be considered to be, but not limited to, The Proprietor and any appointed and/or employed parties. A person who is a member of The Club is referred to as a Member and membership of the Club is referred to as Membership.

The Membership Committee of the Club, referred to as the Membership Committee, shall exercise the duties and responsibilities given to it by these Club Rules and Management. The Membership Committee is governed by the Membership Committee Terms. Participation in the Membership Committee is granted at the discretion of Management and may be suspended and/or terminated at any time by Management. The Membership Committee may appoint and terminate the appointment of subcommittees and may delegate to them any of its duties and responsibilities.

It is a condition of Membership and attendance at the Club's premises (52 Lower Sloane Street, London, SW1W 8BP) that each Member complies with the Club Rules and the terms and conditions (Terms) which are available in this document.

Please note that the Club's development is ongoing and in these Club Rules we allude to the rules of spaces that are still under construction. The associated rules will come into effect as these spaces are released into the Club. These Club Rules are subject to change and will be updated from time-to-time.

Eligibility for Membership

All elections to Membership are at the sole discretion of Management, the Membership Committee and/or delegated subcommittee. All Members must be 21 years old or older on the date the person is accepted as a Member, with the exception of Family Members (detailed below).

Membership Categories

The Club offers several categories of Membership. The Club, Management and Membership Committee has the right to add, remove or amend Membership categories should it see fit. A Member of an amended or discontinued category of Membership will be given notice and offered an alternative category of Membership.

A) Club Membership

Club Membership is available to individuals over the age of 35 and permits the Member access to The Club's facilities (including all restaurants and bars, private dining rooms, the Study, Library Lounge and treatment rooms), as well as Member programming, and the use of bedrooms at Member pricing.

B) Under 35s Membership

A discounted Under 35s Membership is available to those aged between 21 and 34 years of age at the time of acceptance as a Member and permits the Member all the benefits of Club Membership. Member bedroom rates are also available. Once a Member in this category reaches the age of 35, they will automatically be transferred to Club Membership category at their next renewal.

C) Fitness Membership

All the benefits of Club Membership but with added access to the Gym, Studio and Sauna.

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D) Resident Membership

All the benefits of Club Membership above, with the addition of preferential bedroom rates. Resident Members may also leave luggage with us in between stays (one carry-on bag and one hanging item) for up to a month. Additional perks include priority room bookings and early check in / late check out (subject to availability).

E) Full Membership

All the benefits of Club Membership above, with added access to the Gym, Studio and Sauna and preferential bedroom rates. Full Members may also leave luggage with us in between stays (one carry-on bag and one hanging item) for up to a month. Additional perks include priority room bookings and early check in / late check out (subject to availability).

F) Joint Memberships

For two adults living at the same address, all Membership categories are available on a Joint basis. In order to be eligible for Under 35 Joint Membership, both Members need to be under the age of 35. Both Members are required to be on the same Membership category. The fee is calculated by applying a 50% uplift on the original individual membership. The Primary Member will be responsible for payment of the Joint subscription and this cannot be divided between Members. Both Members will still be required to provide a card on file for unsettled Club bills, ticketed events and other expenditure.

G) Family Membership

For Members wanting to add children to their Membership, this will be subject to an annual fee of £250 per child. No Joining Fee is payable for the additional Membership(s). A child on a Family Membership, upon becoming 21 years old, can apply for an Under 35 Membership in his or her own right. If the application is submitted prior to their 25th birthday, no Joining Fee is payable for their Membership. Family Memberships require at least one adult as the Primary Member. It is not mandatory for another adult to be the Secondary Member. However, the option is available and the principles of Joint Membership (stated above) would apply.

H) Overseas Membership

Overseas Membership is available to those whose main residence is outside the UK, and permits the Member access to all the benefits of Club Membership. Overseas bedroom rates are also applicable. Should a Member relocate their main residence to the UK, they will need to upgrade to the Club Membership. Should the Member's number of visits and/or usage over a 12 month membership term indicate that the Member's main residence is in the UK, an upgrade to Club Membership would be applicable at the next renewal.

I) Corporate Membership

On occasion, Corporate Memberships will be offered to select groups of people working within the same organisation (a minimum of 2 people are required to apply from each organisation and each such person is an Individual Corporate Member). Corporate Membership offers the relevant named individuals access to The Club's facilities that are specified in the Corporate Membership agreement. As with all Membership applications, applications for Corporate Membership are subject to approval by the Membership Committee. The Corporate Member may reallocate a membership of an Individual Corporate Member to another of its personnel subject to approval by the Membership Committee in advance. An Individual Corporate Member must be 21 years of age or over.

Should an Individual Corporate Member leave the organisation, their Membership to The Club will automatically expire but their Membership may be transferred in accordance with the previous paragraph. No refund of Membership fees will be made. In such circumstances, the previous Individual Corporate Member may re-apply for an individual Membership to The Club in the usual way.

Corporate Memberships are created on a case by case basis and enable access to a bespoke set of Club benefits and entitlements, according to requirements.

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In addition to the above Membership categories, the Membership Committee has the right to issue Temporary, Charter and Complimentary Memberships.

Applications for Membership

All applications for Membership are reviewed and considered by the Membership Committee, must be made on the form specified by The Club and must be completed in full (including all particulars, and the Direct Debit mandate) in order to be considered. The Membership Committee may set out any criteria and requirements for making a Membership Application as it selects in its sole discretion.

By applying or paying for Membership each Member agrees to the Club Rules and Terms and Conditions. Decisions made by the Membership Committee, in its absolute discretion, are final.

A joining fee is payable when first joining The Club as set by The Club from time to time.

Any falsifying or inaccuracies in an application form can result in the Membership Committee terminating an application, voiding an election or revoking an active membership.

Proposing New Members and Being Proposed for Membership

All current Members of The Club are welcome to propose prospective members to apply to join The Club. Having a current Member act as a proposer in support of a Membership application is not mandatory but can be looked upon favourably by the Membership Committee.

Membership Term(s) & Renewal

Club Memberships are provided on a rolling annual basis, commencing on the Membership start date, and automatically renew on an annual basis on each anniversary of the Membership start date (each a Renewal Date). Each year of Membership is a Membership Year. Memberships are non-refundable for each 1-year commitment and cannot be placed on hold or suspended.

Membership Fees & Payments

Direct Debit details (provided by all applicants who hold a UK bank account) are used for all future annual Membership renewals, but not the first year's Membership Fee. UK Members paying for their first year's Membership fee, and Overseas Members (who do not possess a UK bank account) are permitted to make payment by credit card, through the Members' portal, at www.members.thesloaneclub.com (Members' Portal). Cash, cheques or drafts in foreign currency are not accepted.

Following the approval of a Membership application, the Joining Fee, and first year's Membership Fee become payable immediately and the Membership start date is when the Joining Fee and first year's Membership Fee is paid and if they are not paid at the same time, the date of the later of the payments. At any time until these amounts are paid, The Club may withdraw any offer of Membership at its sole discretion.

Ongoing Membership fees will then be charged either annually or monthly, on an automated recurring basis, according to the Member preference stated upon joining. Where Membership Fees are paid monthly, if Membership terminates for any reason part way through a Membership Year, the Membership Fees for the whole Membership Year will immediately become due and payable.

Failure to pay any Membership Fee within 14 days of the due date, after being notified by The Club, will result in the Membership, and access to The Club, being suspended until payment is received (with any existing bookings and reservations cancelled). If the Member's account is still in arrears two months from the due date, the Membership

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may be terminated. If Membership is suspended, the duration of membership is not extended if the suspension ends and the Member is not entitled to any rebate or refund for periods of suspension.

Members will be given not less than 60 days' notice of changes in fees for their Membership and those changes will be effective on their next renewal date.

Membership Resignations

A Member wishing to resign their Membership shall submit his or her resignation in writing to the Membership Committee, no later than 30 days before the next Renewal Date. The Member is responsible for contacting his or her bank to cancel their Direct Debit instruction.

Membership cards will be deactivated upon resignation. If a Member resigns mid-Membership Year, there shall be no refund of fees for the year in which the resignation is submitted. Under no circumstances shall the Joining Fee be refunded.

Membership Suspension

The Club reserves the right to suspend Membership while it investigates complaint about the behaviour or conduct of any Member or their guests or a suspected breach of the Rules or the Terms.

Termination of Membership

If The Club terminates a Member's membership, the membership card will be deactivated and there shall be no refund of fees for the year in which termination takes effect. Any outstanding subscription fees for the current Membership year or outstanding Club bills shall become immediately payable. Under no circumstances shall the Joining Fee be refunded.

Conduct conflicting with The Club Rules, the Terms or acting in a way that brings the Club into disrepute or failing to pay any amounts when due may result in Membership being terminated by The Club. This is in addition to any other rights of termination set out in the Rules or the Terms.

The Club reserves the right to terminate and revoke Membership to The Club (and all rights and obligations connected to that membership) of any Member, at any time, and at its sole discretion, with immediate effect, and without providing a reason. All active Memberships are reviewed on an annual basis by the Membership Committee. The Membership Committee has the right to not renew Memberships and is not obliged to provide a reason for non-renewal.

A request from a former Member of The Club for reinstatement shall be addressed in writing to the Membership Committee, and it shall be processed in the same manner as a Membership application. The full Joining Fee will be paid on reinstatement.

In its absolute discretion, the Membership Committee has the right to notify the relevant individual that they cannot be proposed for re-election and/or cannot re-enter the premises as a Member, guest, or otherwise. In this eventuality the individual can be considered banned.

Membership Cards

The Club will provide each Member with a Club Membership Card, which they are required to present upon arrival, in order to gain access to The Club. Membership Cards are for Member use only and are non-transferable. Should any member allow a non-member to use their Membership Card, Membership will be suspended. Subsequent reinstatement must be reviewed and approved by the Membership Committee. If a Membership Card is lost or stolen, please notify The Club Membership Team immediately for a replacement.

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Memberships are not transferable.

Verification of Membership

The Club Management Team reserves the right to ask Members to present valid identification upon arrival at The Club.

Reservation Policy

The Club's dining establishments operate on a first come, first served basis unless a prior reservation has been made. Members are urged to make reservations in advance to avoid disappointment.

Settling Bills

Members are responsible for settling any balance opened during each visit to The Club and will assume responsibility for open balances of their guests. A charge will be made to the credit card linked to a Member's account for any balance(s) left unpaid. All Members must maintain a valid credit card on file at all times with The Club Membership team.

Behaviour

The Club promotes a positive atmosphere and inclusive environment. Members and their guests must not detract from this by, but not limited to, disregarding the dress code, disrespecting staff, disturbing other members and/or guests or by behaving in a way that could bring the Club's reputation into disrepute.

Dress Code

Members must ensure that attire worn at The Club is appropriate at all times. Generally we adopt a smart casual approach to dressing, though must point out that flip flops, rubber sandals, ripped jeans and mens' sleeveless tops are unsuitable attire for The Club. Tailored shorts, smart jeans and smart trainers are permitted. Fitness members will be permitted to visit Helena's in presentable gym wear, strictly between the hours of 7am and 9am. If the gym wear is deemed to be inappropriate, Management reserves the right to request that the member changes into more appropriate attire. Outside of those hours, gym wear is not allowed in Club areas (though is allowed in the gym).

Members should ensure their guests are aware of The Club's dress code prior to arriving and are responsible for their guest's appearance. The Club reserves the right to refuse admission to those dressed inappropriately. From time to time, certain Club events may have specifically stated dress codes which Members and their guests will be informed of in advance and must comply with.

Food & Beverage

No outside food or beverage is permitted inside the Club.

Gym

In addition, a Member using the gym must comply with any regulations which may be posted at the gym from time to time. Guests are permitted to use the gym at the discretion of the Club.

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Guests & Granting Access

We welcome members to host their friends, family and other connections in the Club.

Members may host up to three guests at the Club at any one time, other than in connection with a specific table booking, private room booking, or event space booking, where different guest numbers are agreed in advance. A group of nine or more requires the hire of a private space and is always handled by the Events Team. Guests can be any age and children are considered guests and count towards the limit of three guests. For more information on children visiting the Club, please see below.

When not in connection with an advance booking, should a Member wish to entertain more than three guests at any time, they may call (at least 2 hours) prior to visiting to request a larger guest list (which The Club's Management Team will either approve or not approve at its sole discretion).

All guests must sign in at the front desk upon arrival but will not be granted access to the Club until the Member has arrived. Members must remain with their guests at all times and are fully responsible for their conduct and behaviour and any charges they incur. The Club reserves the right to refuse access to any guest deemed not suitably dressed and/or behaving in line with these Club Rules.

For those Members requiring accommodation for their guests, please note Members' guests are only able to stay overnight at the Club if the Member is also staying at the same time, and is subject to availability at that time. If a Member cancels their booking, all the rooms on the booking will automatically be cancelled. If there are no rooms available at the Club, the Member's guests will be offered a room in Sloane Place at a discounted rate, subject to availability.

No person that has at any time, been an unsuccessful candidate for Membership, been banned as a Member and not readmitted as a Member, or is a former Member that is still indebted to the Club, shall be invited into the Club as a guest.

Members are not permitted to sell or offer for sale, directly or indirectly, access to the Club. This includes but is not limited to: proposals for membership, restaurant reservations, overnight stays and gym access.

Children

The Club fosters an inclusive, family-oriented environment, so children are welcome in the Club as part of a Member's guest allocation.

Well-behaved children are permitted in specific designated areas of the Club, Helena's and The Roof Terrace, every day from opening until 7pm. We recognise there will be occasions where Members may wish to include children in a dining reservation after 7pm or in The Venus Room and we encourage Members to liaise with the Membership Team to discuss requirements. No children under the age of 18 are permitted in the Demob Bar at any time.

Members must be considerate of other Members and their privacy when bringing children into The Club and take responsibility for them when using the Club facilities. Children should be supervised at all times.

Pets

Well-behaved, house-trained dogs, which have been registered with us are welcome at the Club, in Helena's, The Library and on The Terrace. There is no charge to register a dog, but the Club may set a cap on the number of dogs that can be registered at any one time, in order to manage numbers. When the cap is reached, dogs can be put on a waiting list for registration places. Dogs that are disruptive, aggressive, noisy or difficult to manage may have their registrations, and permission to access the Club, revoked at any time.

Dogs remain the sole responsibility of the owning Member and should not be left in any Member spaces unaccompanied or be allowed to roam around The Club. Members are asked to refrain from allowing their dogs onto

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any of the upholstery or furnishings. Members can obtain a water bowl from the concierge desk for use during their visit. Notification should be provided 72 hours in advance of a Member's stay, if their dog is to accompany them overnight in their bedroom, and if a dog bed is required. Members are not permitted to leave their dog unattended within the bedroom at any time and will be liable for any damage caused within the bedroom or any area within the Club.

Smoking Policy

No smoking or vaping is permitted inside The Sloane Club at any time, including the bedrooms. Members can smoke in the designated smoking area or outside Sloane Place, the boutique hotel connected to the Club. Smoking may be permitted on Helena's Terrace at the sole discretion of Club Management. Permission must be obtained in advance, and only when it does not affect the enjoyment of any other Member using Helena's Terrace or as may be agreed as part of a private hire agreement. Failure to comply may result in the termination of Membership and may result in a penalty fee of £250 to cover the cost of additional cleaning.

Mobile Phones and Laptops

Laptops, mobile phones and tablets may be used for quiet work, browsing and correspondence in The Library Lounge and The Study, but not for calls or playing audio or videos aloud. Similarly, laptops and tablets can be used in Helena's and on The Terrace, for referring to (but not working on) documents, during working lunches and catered meetings.

When using any device that requires the viewing of audio visual content, in order to be considerate to others, Members must wear headphones or use one of our private booths. Similarly, should a Member be participating in any video, conference, or phone calls they must also use one of our private booths. Alternatively, a Member should contact the Events Team for a private meeting room. As The Club is principally a club designed for dining, drinking, relaxing and entertaining, especially in the evenings, we do ask that, with the exception of The Study, any laptops being used are put away at 6pm.

If Management deem your use of a laptop, mobile phone and/or tablet is detracting from other member's enjoyment of the space, you may be asked to be considerate of others, move to another space in the Club and/or stop using your device.

The Study

The Study is intended to be a convenient workspace for occasional hotdesking, and not an everyday office. Members that wish to use The Study for work must be aware it operates on a fair use, and first come, first served basis. Members will need to check in when using The Study, so the Club can ensure that Members are using it in the proper manner. There may be times where The Study is at capacity, and while Members can do some work elsewhere in the Club, they must be mindful of the policies around devices in those areas.

Photography and Filming

The use of camera, video and recording devices is not permitted in any part of the Club. The Club is a private club and members and their guests who are on the premises have the right not to be filmed, photographed or recorded without their permission. During certain club events, The Club team and / or Club partners may elect to film or photograph in specific club spaces. Such filming and photography may incidentally feature members and their guests, and by attending Club events, Members and their guests grant their approval to be included in the filmed and photographed reportage content created.

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Confidentiality

The Club is a private club, not an open public space. Members and their guests should not post or disclose any private or unauthorised information or image on the Internet, social media platforms, or to media organisations or anyone else that in any manner violates the privacy of other Members or their guests. If posts that contravene this policy are found to have been made, Members may be asked to remove pictures or comments used on social media that The Club in its sole discretion deems as inappropriate. Noncompliance may lead to Membership suspension or termination.

Accommodation

Members requiring accommodation must make reservations in advance and Membership numbers must be quoted at all times. The Members' Portal provides live availability and is the best place to book. The Club does not guarantee to provide specific types of accommodation, or specific room numbers. Cancellations must be received a minimum of 72 hours prior to arrival, otherwise will be subject to a late cancellation charge equal to one night's accommodation. The cancellation policy may be amended during periods of high demand at The Club, for example, but not restricted to, the Chelsea Flower Show, Ascot and Wimbledon Tennis. Further details may be obtained from Reception and/or the Reservations department and found on the booking confirmation.

Rooms should be vacated by 11:00am and Members failing to do so may be subject to an extra charge. Rooms will normally be available for Members to check-in after 3.00pm. Members wishing to extend their stay should advise Reception as soon as possible. Every effort will be made to allocate a room but there is no guarantee. Details of rates and bedroom types are shown on the room tariff found within the Members' Portal of the website and are subject to change at The Club's sole discretion.

Private Hire

The Club incorporates a number of spaces that can be booked for private events (dining, receptions, meetings or other gatherings). Those spaces can only be booked by a Member and that Member must be present for the duration of the event, in order to take responsibility for the other guests present. A private room is recommended when entertaining more than eight guests.

Reciprocal Clubs

The Club has an extensive list of partner clubs around the world which Members can visit and enjoy guest privileges. Members who would like to visit a reciprocal club should access the Members' Portal where they will find the list of reciprocal clubs. The Club may add or remove partner clubs from this list at any time at its sole discretion. The Members' Portal allows Members to initiate a Letter of Introduction, which will be validated by The Club's Membership Team, and then sent on to the reciprocal club for their consideration. Members are advised to familiarise themselves with the rules of the club they are visiting. Reciprocal Members visiting The Sloane Club are bound by our Club Rules.

Club Maintenance

We may at times close all or part of The Club to Members and their guests for private events, or for necessary maintenance, cleaning, repair or redecoration work. Where all or part of The Club is closed for maintenance, cleaning, repair or redecoration work, or where we need to withdraw facilities or services because we consider that they may pose a risk to the health or safety of our Members, Members guests', and staff, we will seek to ensure that any such area, facility or service is reinstated as soon as reasonably practicable but any compensation will be at the sole discretion of the Club. The Members acknowledge that as part of the routine upkeep and maintenance of the Club and in cases of emergency it may be necessary to close the whole or parts of the Club for these purposes.

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Appropriate Conduct

Should the activities of any Member or guest be determined in The Club's sole discretion to be harassing, illegal, disruptive, abusive, intimidatory, threatening, inappropriate or potentially create a legal or reputational liability, then

- (i) The Club reserves the right to refuse service or entry, suspend, or expel the Member or guest from the premises; and
- (ii) suspend or terminate the Member's Membership.

Any complaint about a Member's or guest's activities should be immediately reported to The Club Management Team and if the complaint is justified, the offending party's Membership may be immediately suspended and/terminated.

Illegal Drugs / Substances

The Club operates a zero tolerance policy with regards to illegal drugs. No member or guest of a member shall purchase, use, ingest, possess or distribute illegal drugs or other substances or attempt to do any of the same while at The Club, or in the immediate vicinity. Contraventions of this rule will result in the Membership in question being terminated immediately.

Complaints

All complaints should be addressed to the Membership Team.

Any dispute as to the meaning or interpretation of the Club Rules shall be determined by the board of directors of Sloane Club (Management) Limited whose decisions is final.

Words defined in the Club Rules have the same meaning in the Terms and vice versa. These Club Rules and any additional Rules may be changed, amended or removed from time to time. Members will be notified of any changes.

The Club Rules were last amended on 25th October 2024

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TERMS AND CONDITIONS

These are the terms and conditions (Terms) which together with the Club Rules (Club Rules) apply to all members of The Club. Words defined in the Club Rules have the same meaning in the Terms and vice versa.

Name

We refer to The Sloane Club as “The Club” in these Terms.

Objects

The Club is a private member’s club. Membership of The Club is not confined to any particular industry or social circle and instead cultivates a warm and luxurious environment in which members and their guests can work, rest and play in equal measure.

About The Club

The Club is a proprietary private members’ club, the proprietor and sole manager of which is Sloane Club (Management) Limited. The registered office of The Club is 52 Lower Sloane Street, London, SW1W 8BS. The overall management of the Club is the Board of directors of is Sloane Club (Management) Limited and the day-to-day running of The Club is managed by the General Manager.

Rights and obligations of Members

The Club offers a number of categories of Membership, (together with such other categories as the Company may from time to time introduce) all of which shall be set out and governed by the Club Rules and these terms. By submitting an application for to be a Member of The Club, the applicant agree to be bound by The Club Rules, and these Terms & Conditions as may be varied from time to time (and copies of the current Club Rules and Terms & Conditions are available from the Membership Team and on The Members’ Portal. Members and applicants for Membership should review the Members’ Portal periodically to ensure that they are familiar with the latest Club Rules and terms and conditions.

When an applicant for Membership who has been approved by the Membership Committee has paid their Joining Fee and first Membership Fee, that person shall become a Member of The Club. No Member has any proprietary rights in any of the premises or property of The Club.

Membership Fee Payments

By providing The Club with a Member’s payment details, the Member agrees and consents to being charged with all amounts due to The Club from time to time.

Membership fees for each category of Membership shall be such sum as the Company, in its absolute discretion, may from time to time determine, and shall be quoted inclusive of VAT. Membership fees can be changed at The Club’s sole discretion, at any time, and The Club will notify you in advance if there are to be any changes to the amount, date or frequency of the payment of a Member’s Membership fees.

A Member wishing to change the classification of their Membership shall apply in writing to the Membership Committee. Changes in Membership classification shall start from the date that application is approved by the Membership Committee and shall not be given retrospectively. Members may upgrade their Membership at any time. A Member paying monthly Membership fees will see an increase in their Direct Debit payments from the next

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payment due, and those paying an annual Membership fee will be charged an upgrade fee for the remainder of that year (calculated pro-rata).

Members' Property

While the environment of The Club is relaxed and inviting, The Club is not liable for any missing or stolen property. Members will be solely responsible for the safety, partial or total loss, damage, theft and security of their personal belongings and those of their guests.

Neither The Club nor any officer or staff member or contractor shall be liable to any Member or Members' guest for the loss or damage to any property belonging to Members or guests howsoever caused in or about The Club premises (including the luggage room).

Members who are using bedrooms are advised to use the safe deposit box provided in each room, but The Club does not accept responsibility (as referred to in (a) above) for any loss or damage to any property in the safe deposit box

The Club does not accept responsibility for any loss or damage to Members' property caused by the laundry or dry-cleaning services.

Any items left at The Club and unclaimed within two months will be either disposed of or if appropriate, given to a charity of The Club's choice.

The Club is not legally responsible for any losses that were not foreseeable to The Club and the Member when the contract was formed, losses that were not caused by any breach by The Club, business losses or losses to non-consumers.

Nothing in the Club Rules or these Terms is intended to exclude or limit any legal responsibility that The Club cannot exclude in law (such as for death or personal injury arising from its negligence) or arising under applicable laws relating to the protection of personal information, nor to limit any rights Member may have as a consumer.

Personal Information & Change of Address

The Club requires all Members of The Club to have on file current information, including: headshot, email, address, phone number, and a valid credit card. Members are responsible for promptly updating their personal contact information with The Club, in order to receive any notices and up-to-date information.

Your Data and Privacy

The full Sloane Club Privacy Policy can be found here: <https://www.thesloaneclub.com/privacy-policy>

Limitation of liability

The Club is not legally responsible for any losses that were not foreseeable to The Club and the Member when the contract was formed, losses that were not caused by any breach by The Club, business losses or losses to non-consumers.

Nothing in the Club Rules or these Terms is intended to exclude or limit any legal responsibility that The Club cannot exclude in law (such as for death or personal injury arising from its negligence) or arising under applicable laws relating to the protection of personal information, nor to limit any rights Member may have as a consumer.

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Unenforceable Terms

If any provision of the Club Rules or Terms are illegal, unenforceable, or invalid in whole or in part for ^[11]~~SEP~~ any reason, the remaining provisions (or portions of them) and obligations shall remain in full force and effect and shall be valid and enforceable to the fullest extent permitted by law.

Waiver

The failure of The Club to insist upon strict adherence to any of The Club Rules, or Terms on one or more occasions shall not be considered to be a waiver or deprive The Club of the right to insist upon strict adherence to a Club Rule or any particular Term at any time. In order to be effective, any waiver must be in writing, signed by a duly authorised agent of The Club, and delivered to the Member.

Events beyond the control of The Club

The Club shall not be liable to any Member, nor may the Club be deemed responsible for any failure or delay in fulfilling or performing any of its obligations (including any provision of services) due to ^[11]~~SEP~~ any of the following causes beyond The Club's reasonable control (i) acts of God, (ii) flood, fire or explosion, (iii) war, invasion, riot, terrorism or other civil unrest, (iv) actions, embargoes or blockades in effect on or after the date of joining, (v) action by any governmental authority, (vi) national or regional emergency, (vii) strikes, labour stoppages or slowdowns or other industrial disturbances, (viii) shortage of adequate power or transportation facilities, (ix) epidemic, pandemic or threat of them or (x) any other event that is beyond the reasonable control of The Club.

Communicating with Members

Any notice or other communications to be sent to a Member including without limitation under the Rules shall be deemed given when sent by post, email, online messaging, SMS, mobile notifications. in app notices, notifications on the Members' Portal, may be given personally or otherwise sent to an address supplied or known to The Club.

Updates to Rules, Terms and Services

The Club Rules, Terms, Membership Categories and benefits may change in the future at any time at the discretion of The Club's management team. The Club will communicate any changes to club rules via any of the methods referred to in the "Communication with Members" section above. The Company may from time to time make, vary and revoke regulations relating to the day-to-day management of The Club if they are not inconsistent with the Rules, and such regulations are binding on all Members. They may be posted at the Club's premises or otherwise notified to the Members.

The Terms were last amended on 21st August 2025